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Diplomates of the  
American Board of Urology

## No Show and Cancellation Policy

Las Vegas Urology acknowledges situations arise which may result in a canceled appointment or procedure. Therefore, we are requiring at least 24 hours' notice in the event you must cancel your appointment, and at least 5 business days' notice for a procedure cancellation.

Office appointments cancelled with less than 24 hours' notice are subject to a \$25.00 cancellation fee, and procedure cancellations without 5 business days' notice are subject to a \$50.00 cancellation fee.

Patients who do not keep their appointment or procedure without notice will be considered a NO SHOW. Patients who No Show two (2) or more times in a 12-month period may be dismissed from the practice and/or denied any future appointments.

The cancellation and No Show fees are the sole responsibility of the patient and must be paid in full before the patient's next appointment.

Las Vegas Urology understands unavoidable circumstances may occur which prevent a timely cancellation. In this instance, fees may be waived by management approval only.

Las Vegas Urology firmly believes a good physician/patient relationship is based upon understanding and good communication. Questions about cancellation and No Show fees should be directed to the Billing Department at (702) 317-1030.

Please sign that you have read, understand, and agree to this No Show and Cancellation Policy.

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Patient Name (Please Print)

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Signature of Patient

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Date